



IT Support Manager

Cambridge £25-34K

Do you enjoy providing high quality IT support to business but prefer working face-to-face? Then we can offer you the best place (probably) to work in Cambridge.

About Bridge Partners

Bridge Partners are widely regarded as Cambridge's leading supplier of outsourced IT support. We provide remote and onsite support to some fantastic businesses in Cambridge, London and around the world.

The role

- ▶ To hit the ground running with onsite client support, with assistance from our head office service desk team
- ▶ Working on client sites (all within a 1-hour radius of Cambridge), 3 to 4 days a week
- ▶ Handling support cases from start to finish, even if you need assistance from colleagues to resolve specific issues
- ▶ Delivering varied and interesting IT projects
- ▶ Providing guidance and strategic advice for clients

What we need from you

- ▶ The ability to build strong relationships and gain the trust of the clients you visit
- ▶ Good customer service skills; you must be a people person with patience and confident communication skills
- ▶ Great problem-solving skills with the ability to see the challenge through
- ▶ A passion to learn and be involved with a progressive company

What's in it for you?

- ▶ Opportunities to constantly further your technical knowledge with cutting edge tech both through on the job training and with professional qualifications (plus exam bonuses)
- ▶ Progression – IT Support Managers have progressed to diverse roles within the business including senior on-site support, account management and project work
- ▶ Great benefits including profit share & BUPA Diagnostics
- ▶ Good location with free parking or a short walk to Cambridge North station

If this sounds like you, then start your journey with the Bridge Partners family by sending your CV and cover letter to jobs@bridgepartners.co.uk